

# Armada 1 Known Problems

There are a number of well-known problems from being just annoy to not being able to start *Star Trek: Armada*. Most can actually be solved or worked around rather easily.

## Sound Stutters on XP or Windows 2000

If you leave the [DirectX](#) settings as they are by default on Windows XP or Windows 2000, the sound will stutter, or the sounds will be chopped or not played at all. This can be fixed by turning off the sound acceleration or setting it to the lowest level.

To do this, enter the command `dxdiag` into the **Run** field of Windows. This should open a window that offers settings for [DirectX](#). On the tab **Sound** you should see a slider bar with the description **Hardware acceleration** which you set to **No acceleration** (far left) or **Minimum acceleration** (second position from left). This often helps, or at least reduces the effects a bit. But there are also two other methods that do exactly the same.

### Windows 2000

**Start → Settings → Control Panel → Sounds and Multimedia → Audio tab → Advanced Audio Properties → Performance tab → Hardware acceleration** to second lowest value, two times **OK**.

### Windows XP

**Start → Settings → Control Panel → Sounds and Audio Devices → Volume tab → Advanced** in section **Speaker settings** → **System performance** tab → **Hardware acceleration** to second lowest value, two times **OK**.

If you rarely play Armada, you will want to reset the slider afterwards. It is likely the sound will be quite awkward in other applications, such as media players.

There is one last recommendation: The problem can be solved partly by installing newer sound drivers. Just try new drivers for the sound card. Maybe you can solve it this way. but it is rather unlikely.

## Multiple Screens Crash the Game

When using multiple screens, the game may crash right after starting it. Unplug your additional screen(s) and only leave the one attached, that you intend to use when playing the game.

## Too High Resolutions Crash the Game

When using the 1.3 patch with *the CD version* and trying to set a resolution higher than 2048×1536, the game crashes. The 1.3 patch gives the game 16:9 and 16:10 resolutions in addition to the original 4:3 resolutions, if supported by the hardware. There are however, problems when going beyond x- or y-resolution of 2048. Any resolution in x or y direction higher than 2048 causes problems in the form of crashes back to the desktop. But there is a workaround for that problem, the [Legacy Direct3D Resolution Hack](#). Simply place the files inside your Armada 1 folder and enjoy. The GOG version will not have this problem.

[List of tested resolutions, that were used successfully without any additional means](#)

- 2048x1536x32
- 1920x1440x32
- 1920x1200x32
- 1920x1080x32
- 1680x1050x32
- 1600x1200x32
- 1600x1024x32
- 1600x900x32
- 1440x900x32
- 1366x768x32
- 1360x768x32
- 1280x1024x32
- 1280x960x32
- 1280x800x32
- 1280x768x32
- 1280x720x32
- 1176x664x32
- 1152x864x32
- 1024x768x32
- 800x600x32
- 720x576x32
- 720x480x32
- 640x480x32
- 640x480x16

## Game is Visible But Cannot be Joined

This problem presents itself in the following way: One player opens a match on his computer. Another waits for the game to show up, which it eventually does (it may take a moment to find it). But when actually trying to access the match, the game claims, that the match has gone in the meantime (»The host of this game has been lost.«). Refreshing shows, the game is actually still open, but cannot be joined. Usually this happens, when the Windows firewall partially blocks the game. As a host allow the *Armada.exe* for free communications and this problem should be solved.

## The Auto-Assimilator Soundeffect does not Cease

It happens (rather often) that the [special weapon of the Assimilator](#) unit of the Borg is used, but once it is not active any more, its sound effect still continues indefinitely. This can easily be stopped by shortly opening the game's menus (CTRL + x) and closing it. Once the menu is closed, the sound will be gone.

## Mouse Pointer Stays in the Center of the Screen

It happens from time to time, that the Windows mouse pointer is visible at the center of the screen and won't go away on its own. This can also be solved by opening the menus for a moment (CTRL + x). Once the menu is closed, the pointer will be gone.

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